

Bainbridge Island Police Department
 Citizen Survey Results

As of: 9/30/13

Surveys Mailed to Date: 280

Responses Received to Date: 95

Response Rate: 34%

Survey Question #1	Reported Crime	Victim of Crime	Traffic Infraction	Involved in Collision	Requested Information	Came to Station	Attended an Event	Other	Not Indicated
Type of contact with the BIPD? (May be more than one.)	32	45		13	7	8		17	
Survey Question #2	Uniformed Personnel	Detective	Supervisor	Office Staff	Parking			Other	Not Indicated
Who made contact with you? (May be more than one.)	68	10	11	20				3	2
Survey Question #3	In Public or Residence	In Person at Station	Over the Phone	Written Message	Via Email			Other	Not Indicated
Where was the contact made? (May be more than one.)	51	27	25		3			3	1
Survey Question #4	Very High	High	Average	Low	Very Low				Not Indicated
My overall impression of of the officer/employee was:	60	25	5	2	2				1
Survey Question #5	Favorable	Unfavorable	Neither						Not Indicated
Prior to contact, impression of Department?	72	14	7						2
Survey Question #6	Favorable	Unfavorable	Neither						Not Indicated
After contact, impression of Department?	87	6	1						1
Survey Question #7	Praise	Criticism	Neither						Not Indicated
Is there any praise or criticism you would like to share? (May be both.)	60	4	24						7
Survey Question #8	Yes	No							Not Indicated
Would you like follow-up contact on survey comments?	15	69							11